

## C01 Quality Management System (QMS) Policy Statement

Place Design Group is a multi-disciplinary planning and design consulting company and its management is committed to the pursuit of consistently high quality through a systematic and disciplined approach to their work.

To meet this commitment Place Design Group operates a Quality Management System (QMS) styled on *ISO9001:2015*, which is internally reviewed and audited on an annual basis.

In order to meet the above requirements, Place Design Group is committed to:

- Demonstrating leadership and commitment to continuous improvement through its integrated management systems
- Actively communicating to all Place Design Group staff members, the importance of quality and continuous improvement in all its activities, including understanding its client's requirements and quality objectives for work undertaken by Place Design Group
- Ensuring appropriately qualified and experienced staff undertake all work
- Monitoring subcontractors and suppliers to ensure the delivery of consistently high-quality services and products
- Ensuring our staff both actively seek peer review throughout a project lifecycle, as well as proactively participate in project review and evaluation
- Regularly identifying and addressing the training needs of its staff
- Regularly monitoring client satisfaction and reviewing systems procedures to ensure continuous improvement in its work and understanding, application and development of its systems
- Ensuring our organisation and individual staff are involved in our industry and maintain knowledge of industry changes in regard to quality, legislation and regulation, whether through membership of the Australian Institute of Landscape Architects, Planning Institute of Australia, or Urban Design Alliance; participation in continuing professional development and / or individual projects, study, travel and learning.
- Allocating resources to meet the commitments of this Policy

This signed statement of Policy confirms our personal commitment to continuous improvement of integrated management systems.



**Beth Toon**

Chief Executive Officer

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